

“V-CUBE” Terms of Use of Services Additional Terms (V-cube, Inc.)

V-cube, Inc. has established the following additional terms of services (“Additional Terms”) and provides “V-CUBE” services to the Customer based on various conditions explicitly provided under these Additional Terms.

- 1 Additional Terms
  - 1.1 These Additional Terms govern the terms in connection with the use of the Services between V-cube and the Customer, and constitute a part of the “V-CUBE” Terms of Use of Services (the “Terms”).
  - 1.2 Unless expressly stipulated in these Additional Terms, terms in these Additional Terms shall have the same meanings of such terms in the Terms.
  - 1.3 These Additional Terms apply to the Customer to whom V-cube (Thailand) Co.,Ltd. issues IDs.
- 2 Application for the Services
  - 2.1 Application for the Services shall be by an application form prescribed by V-cube or a V-cube Partner, or by a form on the website designated by V-cube or a V-cube Partner.
- 3 Term of the Services
  - 3.1 The Customer may select at the time of application from among a monthly contract (“Monthly Contract”), a long term contract with a Term which is more than 6 months on a monthly basis and is agreed separately between V-cube and the Customer and with a discount for lump-sum advance payment of the Terms’ basic fee ("Long Term Contract"), and a Project-Based Contract with a Term which is agreed separately between V-cube and the Customer.
  - 3.2 The expiration date of the Term shall be, for Monthly Contracts, the last day of the month following the month of the first day of use (“Commencement Month”), for Long Term Contracts, the last day of the month of the expiry of the Term counting from the next month of the Commencement Month (provided, however, if the first day of use is the first day of the month, the last day of the month of the expiry of the Term counting from the Commencement Month), and for Project-Based Contracts, the last day of the Term.
  - 3.3 If a written notice for cancellation from the Customer does not arrive to V-cube or a V-cube Partner at least 40 days; prior to the expiration date, the Term shall be automatically renewed for another 1 month for Monthly Contracts, and for another term same as the contracted Term prior to its renewal for Long Term Contracts; and the same shall apply thereafter.
- 4 Service Fees and Payment Method
  - 4.1 The Customer shall pay the initial fee and usage fees as the Services fees. The usage fees consist of the basic fee and pay-as-you-go fee. Furthermore, the Customer who applies for optional services shall additionally pay basic option fee and pay-as-you-go option fee. The initial cost is to be paid at the time of starting the use of additional contracts of the Services.
  - 4.2 The Services fees shall be based on the quotation presented by V-cube or a V-cube Partner. The payment shall be made in the currency designated by such quotation.
  - 4.3 The payment method of the initial cost and the usage fee of the Services shall be either of the following:
    - (i) By wire transfer to the account of the financial institution designated by V-cube  
The Customer shall bear the wire transfer fee. If the due date of the wire transfer falls on a holiday of the financial institution, the wire transfer shall be made by the preceding business day. If such transfer fee is deducted from the Customer’s payment, V-cube adds the amount equals to such fee to the either of the subsequent invoices to the Customer.
    - (ii) By automatic withdrawal from the account of the financial institution designated by the Customer  
V-cube shall bear the withdrawal fee. If the automatic withdrawal date falls on a holiday of the financial institution, the withdrawal shall be made on the following business day. If the procedures for automatic withdrawal are not completed by the first payment, we may ask to make the first payment by wire transfer to the account of the financial institution designated by V-cube.
  - 4.4 Due date of the initial fee and usage fees is as follows: Provided however, this shall not apply to the cases when V-cube and the V-cube Partner separately agree on the due dates.
    - (i) Initial fee  
The Customer shall pay by the last day of the month preceding the Commencement Month.
    - (ii) Basic fee and Basic option fee  
With respect to Monthly Contract, the Customer shall pay the basic fee and the basic option fee for the following month by the day of the current month separately designated by V-cube. With respect to Long Term Contract, the Customer shall pay the Terms’ basic fee and basic option fee for Long Term Contracts in a lump prior to the time of starting the use. The same shall apply to the renewal of Long Term Contract.
    - (iii) Pay-as-you-go fee and pay-as-you-go option fee  
The Customer shall pay Pay-as-you-go fee by the day separately designated by V-cube of the month following the month of use. Furthermore, depending on the option, V-cube may separately designate the due date of the pay-as-you-go option fee after the month following the month of use.
  - 4.5 If the first day of use is after the second day of the Commencement Month, the basic fee for the Commencement Month shall be calculated on a daily pro-rata basis.
  - 4.6 Unless expressly stipulated in these Terms or these Additional Terms, the basic fee for Long Term Contract shall not be refunded even if any Long Term Contract is terminated before the expiry of the Term.
- 5 Cancellation of the Services
  - 5.1 The Customer may cancel the Services at its discretion. The Customer wishing to cancel shall give the prescribed written notice of cancellation to V-cube or a V-cube Partner in a form designated by V-cube or V-cube Partner.
  - 5.2 The Services fees shall accrue until the date of expiration of the Term and will not be prorated regardless of the cancellation date. If the Customer wishes to cancel a Long Term Contract or a Project-Based Contract at its discretion before the expiry of the Term, and there is unpaid amount of the Services fee until the expiry of the Term, the Customer shall pay such unpaid amount in a lump per the invoice from V-cube or V-cube Partner.

- 5.3 V-cube will terminate the provision of the Services on the date of expiration of the Term.
- 6 Rejection of Anti-social Forces
- 6.1 V-cube and the Customer represent and warrant that either of its companies and any other persons which substantially owns or controls the companies has not been, or will not be at any point after this Agreement becomes effective, an organized crime group, a member of an organized crime group or its related persons, criminals related to illicit or criminal profit, corporate extortionists, or any other anti-social forces (hereinafter collectively "Anti-Social Forces") and do not have any relationship with Anti-Social Forces which can destroy the relationship of trust between the other party. In the event of a breach of these representations and warranties by the Customer, V-cube may immediately suspend or discontinue without notice all or part of the Services, or terminate this Agreement without prior notice.
- 6.2 V-cube and the Customer shall not have any business relationship with Anti-Social Forces, and if it has been identified that V-cube or the Customer has business relationships with Anti-Social Forces, such party shall take necessary measures to dissolve the same within a reasonable period of time.
- 7 Support for the Services and/or the Software
- 7.1 The Customer is entitled to use the 8/5 (Monday to Friday from 9am-6pm) support desk V-cube has set up.
- 8 Protection of the Customer Contents
- 8.1 V-cube will manage and protect the Customer Content and personal information in accordance with V-cube's Information Security Basic Policy (<https://jp.vcube.com/isms/security>) and Personal Information Protection Policy (<https://jp.vcube.com/privacy>).
- 9 Special Provisions Applying to Japanese Customers
- 9.1 The provisions of this Article 9 shall apply only when the country or area the Customer is in upon application of the Services is Japan.
- 9.2 In the event of discrepancy between the English version and the Japanese version of the Terms, the Japanese-language version shall prevail.

End.  
Last Updated: February 18, 2019